

INNOVATIVE TRUSTED SECURE PROFESSIONAL SOLUTIONS



MALFUNCTION VOIDS ALL PAYS & PLAYS



Leaders in Cashless Gaming.

**“Empowering our Customers to Provide
the Best Possible Gaming Experience.”**



African Casino Equipment Suppliers
is a solutions oriented company that
focuses on its customers business
to help them provide a quality,
trusted and enjoyable gaming
experience to their customers.

AN INNOVATED COMPANY!



1992 - 1st Cashless System at Mpekweni Sun

1998 - Multi-denomination cashless system

2000 - Multi-currency cashless for The Falls

2001 - Roaming Cashier

2008 - Wide Area Monitoring for Malawi Gaming Board

2007 - Approved against GLI-13

2006 - Approved against SANS 1718 for use in South Africa

2004 - Integration of Server Based Gaming with current cashless system.


2010 - Dedicated taxation reporting for Tanzanian Gaming Board.

2015 – Integration with South African CEMS (Central Electronic Monitoring System)

2018 – Developed Server Based Gaming with On-screen Player Interface

2020 – API Integration to Tanzanian Gaming Board GREMS (Gaming Regulators Electronic Monitoring System)

OUR PROMISE

A group of eleven people, seven men and four women, are posed for a group photo in a casino setting. They are arranged in two rows, with some standing and some sitting on stools. The background features slot machines and a large mural. The image is overlaid with a semi-transparent blue filter. The text is centered over the group.

“We promise to supply an affordable scalable gaming management system that is trustworthy, secures casinos assets, is innovative and provides entertainment solutions to casino patrons in a professional manner.”

PLAYER CENTRIC SOLUTIONS



ACE Ecosystem

Blue: Membership Interaction Green: Card Interaction Yellow: Back office Integration Red: Media Integration
www.aces.co.za



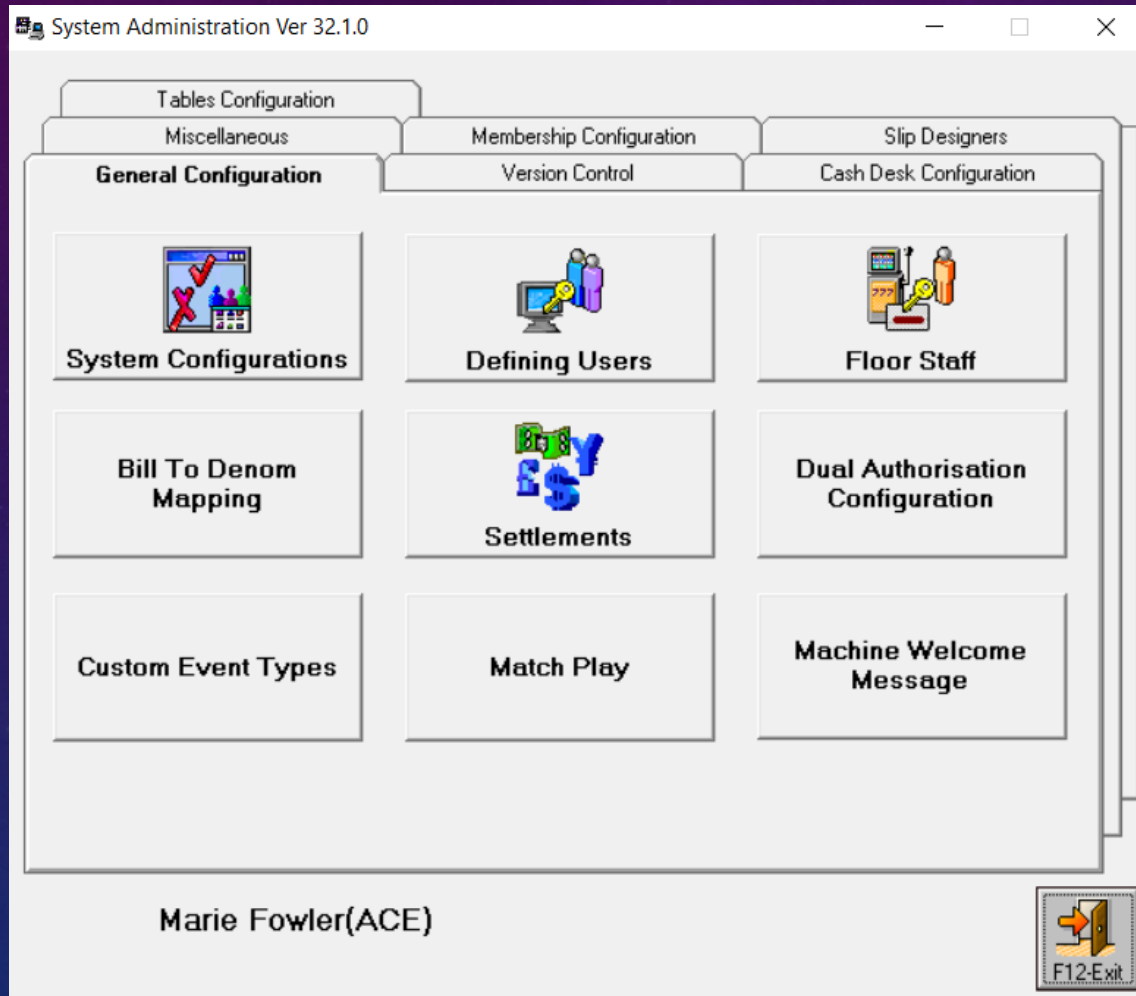
BENEFITS OF ACE SYSTEM



- ◆ Increased security, auditing and monitoring.
- ◆ Reduction in cash held on site.
- ◆ Detailed, accurate, real-time and customisable reporting.
- ◆ Full Revenue and Cash Asset Management.
- ◆ Turnkey solution for slots, tables, players and cashiering.
- ◆ Increased machine “up” time and reduction in machine maintenance.
- ◆ Improved customer service.
- ◆ Less cash handling equipment.
- ◆ Foreign exchange tracking and rate management.
- ◆ Player Membership, Loyalty, Marketing and Tracking.
- ◆ Jackpot Solutions for in casino and Wide Area.



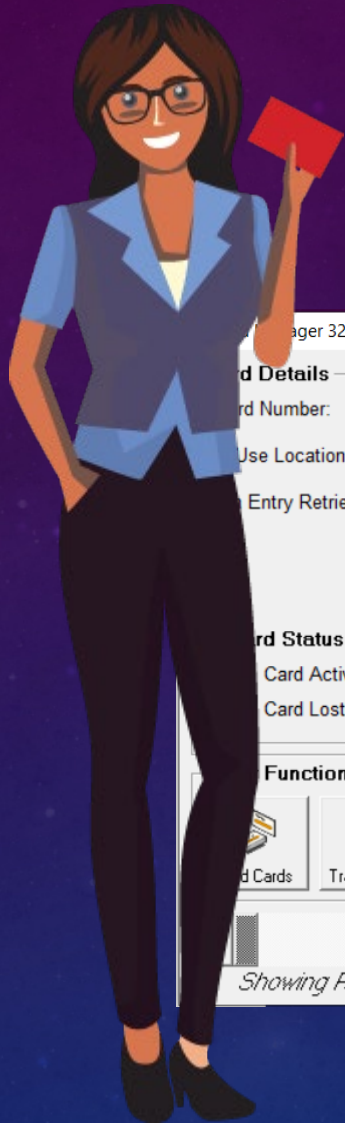
SYSTEM MODULE



- Global Parameters for each venue.
- S/W Version & Control
- Individual Module Configurations
- User Security Setups and Biometrics
- Slip Designer
- Cash Desk & Vault Configurations.



CARD MANAGER



Card Manager 32.1.0

Card Details

Card Number:

Use Location:

Entry Retries:

Card Status

Card Active ☐ Card In Use

Card Lost/Stolen ☐ Card Expired

Functionality

Balances

Cash Balance

Voucher Balance

Card Deposit

Card Type:

Card Link Info

Link Type: Floor staff

Record ID: 23

Names: test1 roulette

Showing Record 1 of 22538

- Add Cards
- Search Facilities
- Mark Cards as Lost or Stolen
- View Transaction History by Card

THE PLAYER CARD



SERIOUSLY SECURE

- Site paired encrypted chip card (Cards can only be used at the location where the card was encrypted)
- All balances and transactions are encrypted a database level.



FLEXIBLE

- Day Card
- Member Card
- Player Tracking
- Player Grading

MULTI PURPOSE

- Cash and Non-redeemable money purses
- Multiple promotion point purses
- Promotion points can be converted to non-redeemable money

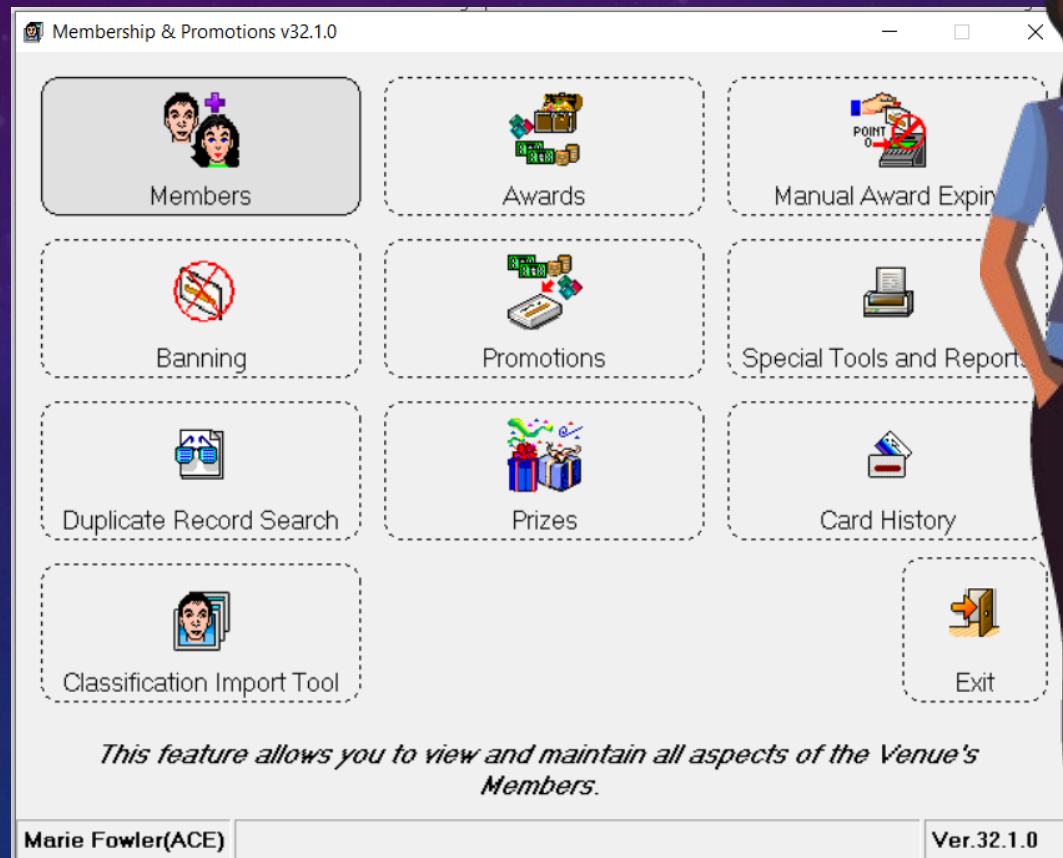




MEMBERSHIP & PROMOTIONS

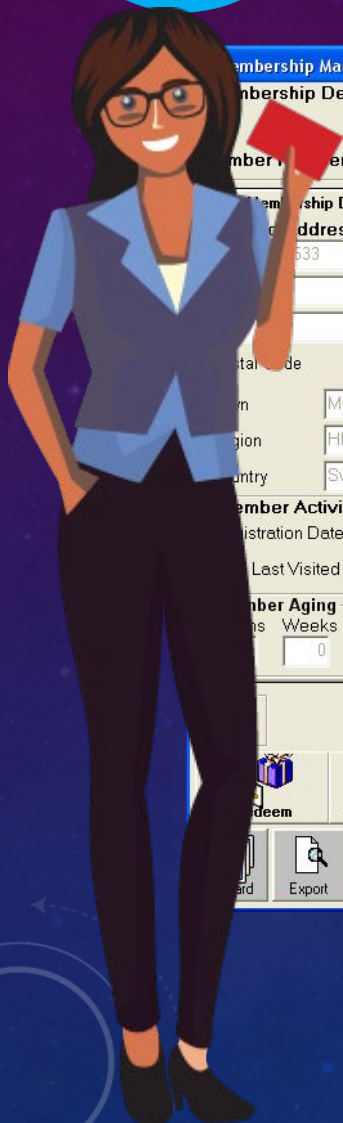


- Member Details
- Classifications & Segmentation
- Images
- Contact Details
- Linking Cards
- Member Messages
- Duplicates Searches & Merges
- Significant Dates
- Promotions
- Awards & Points





PLAYER REGISTRATION AND TRACKING



Membership Manager

Membership Details

Mrs Surname Munro Middle Name
Member Number 7 First Name Charmaine Nick Name

Membership Details Additional Details Member Tools

Address
Postal Code H100
Mbabane
Region Hhohho
Country Swaziland

Member Activity
Registration Date 21/09/2009
Last Visited 04/05/2010

Member Aging
Weeks 0 Days 1 ☒ Active ☐ Inactive

ID Information
ID Document
6809241100039

Significant Dates (DD MM YYYY)
BirthDay 26 8 1968
Anniversary 24 9 1994

Contact Numbers
Tel No. +2684045960
Mobile +26876219171
Email ☒ Send SMS
☐ Send Email

Gender
☐ Male ☒ Female

General
☐ Deceased
Messages

Grade Specification
Gold

Correspondence Language
ENGLISH

☐ Record Locked
☐ Details Incorrect Review Details

Member Tools
Deem Change User Photo Member Comps Search By Card Documents Delete Member

Showing Record 7 of 2875

F5-Add F6-Edit F7-Search F12-Exit

- Registration of players
- ID Check and Photo.
- Card Information
- Play History
- Awards Info.
- Banning Control



CASHDESK



- Manage Cashiers
- Control Floats
- Card Transactions
- Process Slot Shorts
- Process Credit Card Transactions
- Card PIN Numbers
- Balancing
- Links to Membership

Cashier Manager 1.4.3

Command Panel

Credit Cards
 Vouchers
 Card Adjustments
 1234 Pin Number
 Fix Card
 Entrance Fee
 Exit

Transaction History Patron Details

No Details Exist

Date of Birth
 Anniversary
 Name Day
 ID Type
 ID Number
 Status

Membership

Current Status

Cash Bal R 0.00
 Vouch Bal R 0.00
 Card Deposit R 0.00

Card Number 111111

VALID CARD

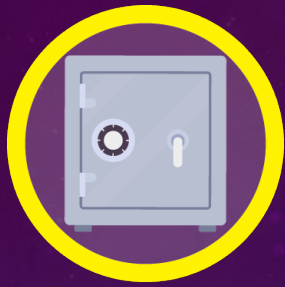
Press "SpaceBar" to Eject Card

Information

User Mari Kotze Shift 46 Date 24/05/2004 09:45:20 AM

View Shifts Card History





VAULT MANAGER



Vault Manager 32.1.0

Close Shift + Account Transactions - Account Transactions Issue Cash Desk Float Inter-CD Transactions Vault Card Count Soft Count Transactions

Transaction History

Trans Num	Account	Trans Ref Num	Date/Time	Transaction	Debit	Credit	Card Count	Account

Transaction History Detail

Denomination	Denomination Type	Qty	Value

Information

User Marie Fowler(ACE)

Shift 58715 Date 20/04/2020 12:55:06

VAULT MANAGER

Vault Administration Exit

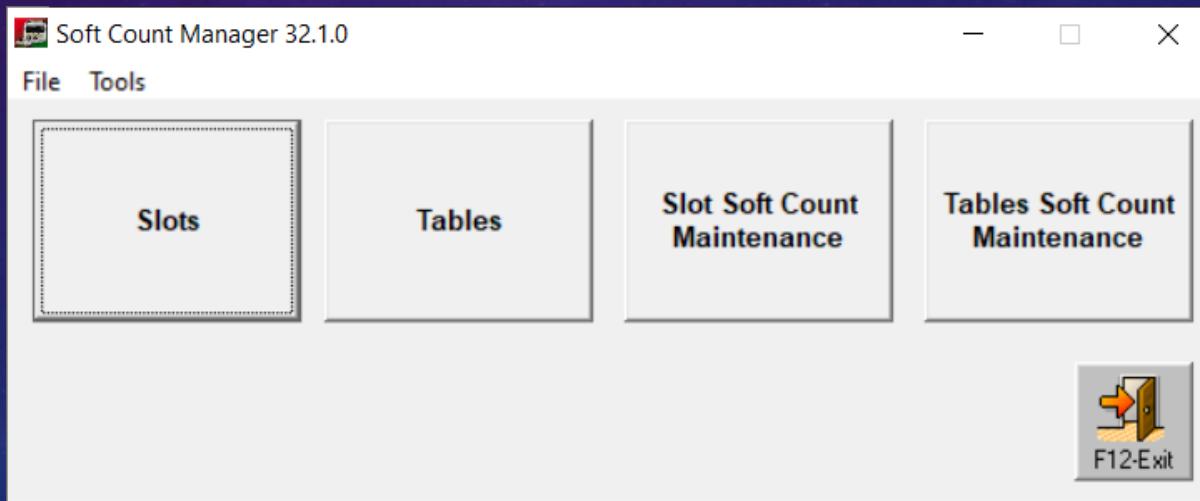
- Manage Multiple Cashdesk Floats
- Roaming Cashiers
- Transfers between Cashdesks
- Open & Close Table Floats
- Process Tables Fills & Credits.
- Soft Count Receipts



SOFT COUNT MANAGER



- Counts for Table and Slots
- Linked to Cashdesk Manager for Receipting in of Counts





MACHINE MANAGER



- EGM Configurations and Parameters
- Maintenance of Definition Codes
- Significant Data – EPROMs & Seals
- Hold Percentages & Meter Characteristics
- Meter Viewer

Machine Manager 32.1.0

Machine Floor Locations

☒ Active Only
☐ Non Active

501 - 15
 503 - 22
 508 - 20
 601 - 55
 602 - 44
 603 - 38
 604 - 58
 701 - 16
 702 - 11
 801 - 14
 804 - 41
 805 - 30
 806 - 43
 1003 - 54
 1004 - 68
 1005 - 62
 1006 - 62
 1007 - 64
 1008 - 70
 1009 - 1
 1010 - 1
 1011 - 1
 1012 - 0
 1013 - 1
 1014 - 0
 1015 - 2
 1016 - 1
 1017 - 5

☒ **ACTIVE**

Machine Configuration Details

Machine Config | Significant Numbers | Stats_Percentages | Revenue Settings | Rollover Override

Location Number: 501
 Denomination: 500Tsh
 Game Type: Poker
 Cabinet Style:
 Type of Machine: Joker Poker ACE
 Activation Date: 09/04/2019
 De-Activation Date:
 Accounting Denom:

Machine Description: Joker Poker
 Short Description: Joker Poker
 Game Name: Joker poker
 Manufacturer: Bally
 Machine Location: Main Floor
 Commission Date:
 Clearance Zone:
 Games Per Second: 2

Machine Variables

☒ Progressive Machine
☐ Bill Validator
☐ Multi Denomination
☐ Voucher To Voucher

☐ Jackpot Link
☐ Disable Voucher Play
☐ Enable CD Transfers

Bill Mapping:
☒ Play Requires Card
 Idle Timeout Minutes (0 disabled): 0

Max bet:
 Max bet value provided by machine: 0
 Max bet credits override: 100000000



JACKPOT LINKS



Jackpot Links 32.1.0

List of Current Jackpot Links

- Disabled Jackpots
- Active Jackpots
 - Major
 - Mini
 - Minor

Jackpot Link Description

Jackpot Link Name: Major Jackpot Type: M

Current Jackpot	Next Jackpot	Reset Rules	Other Options	Filters
<p>Current Jackpot's Stats</p> <p>Jackpot's Start Value: R1,000,000.00</p> <p>Trigger After Value: R1,750,000.00</p> <p>Maximum Jackpot Value: R2,000,000.00</p> <p>Percentage Contribution: 0.180000</p> <p>Disable after 0 hits (0=never)</p> <p>If the Jackpot Type is P for Progressive the Trigger After Value and Maximum Jackpot Value fields are cosmetic.</p> <p><input checked="" type="checkbox"/> Active Jackpot Link</p>				

Reset Sign Signs Machines Reset 1234 Change Reset Code

F5-Add F6-Edit F12-Exit

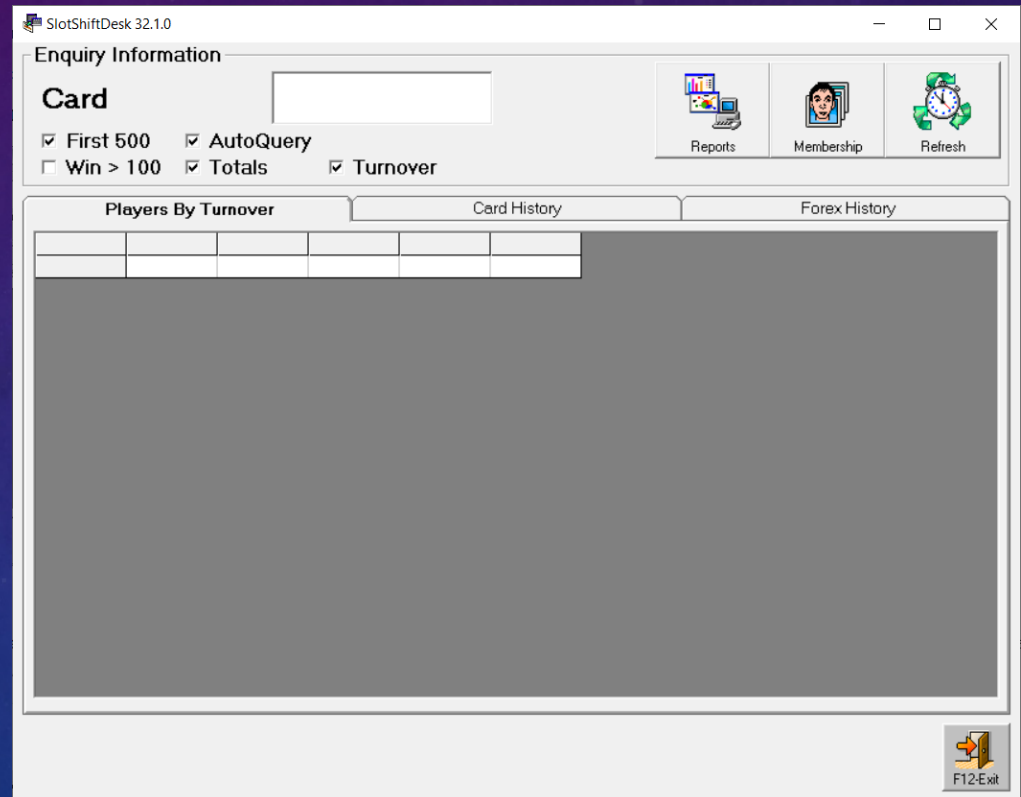
- Create Jackpot Groups
- Link Machines to Groups
- Link Signs to Groups
- Setup Jackpot Rules
- View Hits
- Wide Area Mystery Jackpots



SLOTS SHIFT DESK



- View Card Transactions in Real Time
- View Game by Game Transactions
- Dispute Resolution Data
- Configurable Display Options
- Links to Membership reports
- Link to Membership Module





EVENT BROWSER



- View Real Time Events Across System
- Machine Significant Events
- Historic Reporting for Investigations
- Customizable Queries
- Security Breaches
- Links to Third Party Systems (CCTV)

ACE Event Browser 32.1.0.0

General

Clear Export Refresh Active Add Custom Event Acknowledge Item Comm Settings Event Type Customization Enable Grid Grouping Choose Filter Manage Filters Query

Event	Event Description	Member Nu...	Card Number	Gameday	Machine Nu...	Device Type
43132600	ACE Module Startup			5066		Reports (A
43132599	Report Run			5066		Report Load
43132598	Report Run			5066		Report Load
43132597	Report Run			5066		Report Load
43132596	Report Run			5066		Report Load
43132595	Report Run			5066		Report Load
43132594	ACE Module Startup			5066		Reports (A
43132593	Remote cash in			5065	2105	Gaming Mac
43132592	Player Card - Insert		88800754	5065	2105	SX6000
43132591	Report Run			5065		Report Load
43132590	Remote cash in			5065	1015	Gaming Mac
43132589	Player Card - Insert		22715734	5065	1015	SX6000
43132588	Remote cash in			5065	1007	Gaming Mac
43132587	Remote cash in			5065	1033	Gaming Mac
43132586	Player Card - Insert		22715888	5065	1007	SX6000
43132585	Staff Card - Insert		22715698	5065	2107	SX6000
43132584	Remote cash in			5065	2802	Gaming Mac
43132583	Report Run			5065		Report Load
43132582	Player Card - Insert		88801162	5065	1033	SX6000
43132581	Staff Card - Eject		22715698	5065	2107	GFS6000 (
43132580	Player Card - Eject		22715888	5065	1503	GFS6000 (
43132579	Staff Card - Eject		22715698	5065	2105	GFS6000 (

Refresh Active Current Filter: Query Items: 1,000 Com Port Offline



TABLE MANAGEMENT SYSTEM (TMS)



- Table Openers and Closers
- Fill Requests
- Credit Receipts
- Player Tracking
- Cashless Buy-In



TMS – TABLE MANAGEMENT SYSTEM


Table Info

Name AR 1
Type American Roulette
Status Opened
Dealer Johnson, Annetta
Inspector CHAMO, DAVID
Tracking Positions 8
Is Table Flippable No

Tracked Players



Player [1] Info

 Member # 8018
Card # 132000425
Buy In R 0.00
Name Mr Manuel Domingos

Close Player Session

Dealer and
Table Info


Current Players

Player Tracking

Transaction Stases

Table Transactions

Pending Tasks

Type	Time	Value	Status
Fill	04:37	R 10.5	Pending
			



Exit Open/Close Fill / Credit Hourly Co... Buy In Player Tra...



REPORTING –100+ REPORTS



- ☐ Easy to use
- ☐ Grouped by Module \ Faculty
- ☐ Biometric security at report level
- ☐ Export to word, excel, pdf, CSV
- ☐ Used Crystal Report Writer
- ☐ User can upload custom reports



BUSINESS INTELLIGENCE TOOL



- ❑ Same user interface as Event Browser
- ❑ Easy to use
- ❑ Grouped by any column available
- ❑ Drag and Drop configuration
- ❑ Sort and Group by individual columns
- ❑ Export to Excel

ACE BI Tool 32.1.0.0

General

Machine Revenue Detailed

Clear Export Enable Grid Grouping Choose Filter Manage Filters Query Close

Select View Actions Settings Filter Query

Gameday	Rev Type	Mac No	Build Number	Denomination	Rev Handle	Rev Win	Provisions
5065	3	2801	1	5.0000	1000.0000	0.0000	0.00000000
5065	3	2610	5	5.0000	1000.0000	-30.0000	0.00000000
5065	3	1049	0	10.0000	4000.0000	0.0000	0.00000000
5065	3	1033	1	10.0000	18000.0000	-6000.0000	0.00000000
5065	3	1020	0	10.0000	1000.0000	0.0000	0.00000000
5065	3	1014	0	10.0000	1200.0000	-1550.0000	0.00000000
5065	3	1013	1	10.0000	2800.0000	-3000.0000	0.00000000
5065	2	3114	16	1000.0000	0.0000	0.0000	0.00000000
5065	2	3014	19	250.0000	0.0000	0.0000	0.00000000
5065	2	2413	250	5.0000	625.0000	-5870.0000	0.00000000
5065	2	2108	416	5.0000	0.0000	0.0000	0.00000000
5065	2	2105	324	5.0000	1100.0000	1100.0000	0.00000000
5065	2	1904	197	5.0000	0.0000	0.0000	0.00000000
5065	2	1312	239	5.0000	21875.0000	335.0000	0.00000000
5065	1	3114	16	1000.0000	0.0000	0.0000	0.00000000
5065	1	3113	23	1000.0000	0.0000	0.0000	0.00000000
5065	1	3112	17	1000.0000	0.0000	0.0000	0.00000000
5065	1	3111	18	1000.0000	0.0000	0.0000	0.00000000
5065	1	3110	18	1000.0000	0.0000	0.0000	0.00000000
5065	1	3109	19	1000.0000	0.0000	0.0000	0.00000000
5065	1	3108	18	1000.0000	0.0000	0.0000	0.00000000
5065	1	3107	14	250.0000	0.0000	0.0000	0.00000000

Current Filter: Query

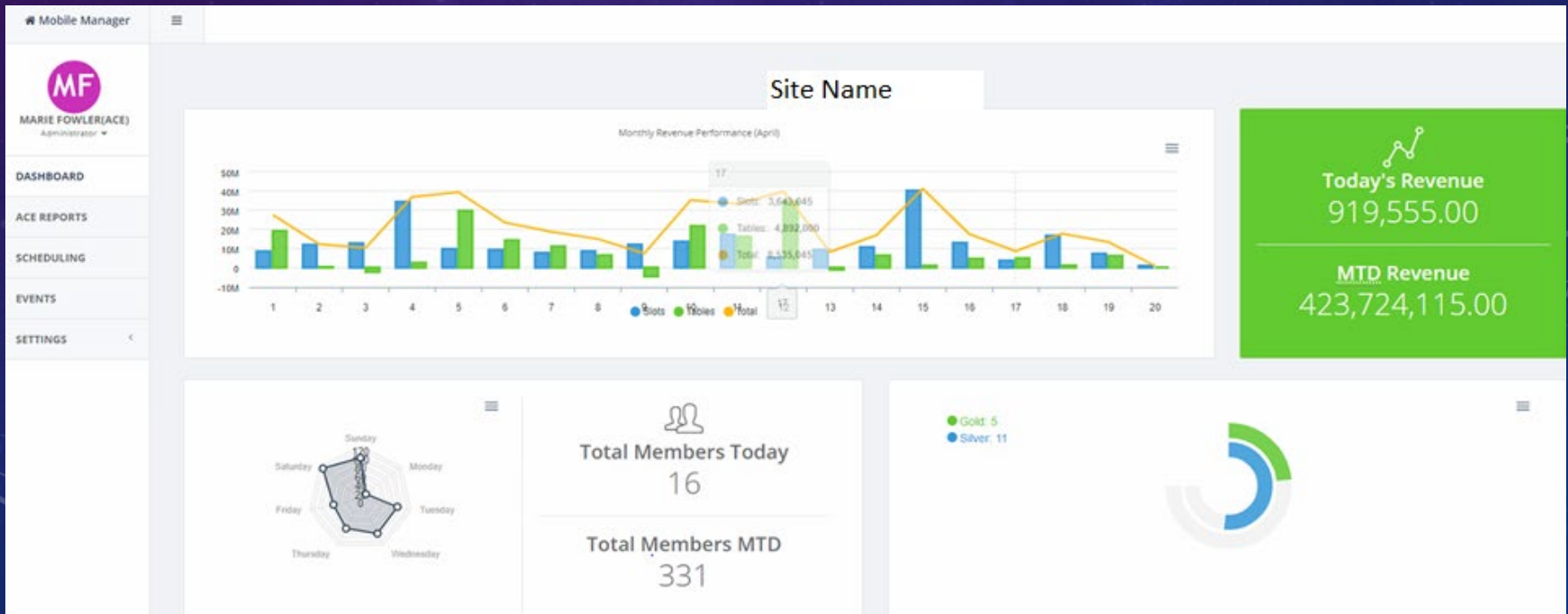
Items: 190



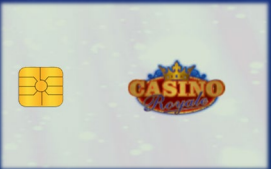
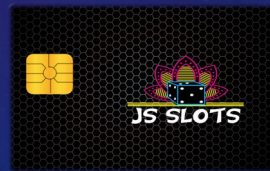
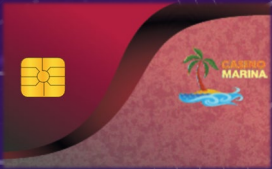
MOBILE MANAGER



- Dashboard with widgets
- Report scheduling - email
- Event monitoring
- Run reports from Web browser
- Export reports as Excel or PDF



OUR CUSTOMERS





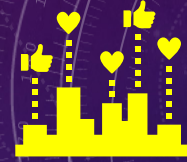
29 Years



5 Continents



30 Countries



>225 Locations



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